

Assistant Manager(s) – The New Inn - Tresco, Isles of Scilly

Department	The New Inn
Reporting To	The New Inn General Manager
Salary/Hourly Rate	Competitive
Hours	Full Time
Contract Length	TBC

This is a great opportunity for those with existing experience in a busy restaurant and hotel environment who would like to relocate and work within this vibrant, 16-room, award-winning gastro pub on Tresco Island in the beautiful Isles of Scilly.

We can consider a single person or a couple with a flair for customer service; strong communication skills; a friendly attitude towards customers and colleagues and a real passion for bringing food and people together.

Duties include –

- Working in a hands-on capacity to ensure day-to-day business runs smoothly
- Management of staff and rotas
- Inducting and training staff, and encouraging outstanding levels of service
- Creating a positive team atmosphere and customer environment
- Fast-paced bar and waiting work
- Ordering stock
- End of day banking and cash control
- Handling event bookings and assisting with administrative duties
- Understanding all wine and food on offer in order to provide knowledgeable service
- Working closely with the kitchen brigade and ensuring that all dietary requirements are catered for
- Ensuring exceptional standards of cleanliness and presentation are maintained throughout the restaurant/bar and guest rooms

Our ideal candidate –

- Comes from a restaurant or hotel background
- Has excellent customer service and management skills
- Boasts strong business acumen and the ability to work well under pressure
- Is willing to work split shifts and weekends
- Has a vast knowledge and passion for food and beverages
- Is able to provide outstanding references



About Tresco Estate

Tresco Estate is a family-run business on the Isles of Scilly, 28 miles from the Cornish coast, comprising Tresco Island, and Hell Bay Hotel on the neighbouring island of Bryher. Tresco Island comprises timeshare and rental cottages, two restaurants, an inn, a world famous garden, gallery, leisure spa, shop and a working farm. Hell Bay Hotel on Bryher is an award-winning boutique hotel with 25 suites, a 3 AA Rosette restaurant, Crab Shack, therapy shed, and yoga studio.

Working & Living Here

We offer excellent rates of pay, provide all staff with accommodation and pay for your travel from Penzance at the beginning and end of your contract period. All of our staff are paid at National Living Wage or above, and many positions offer gratuities and the option of paid overtime. We know a good team member when we see them, and there are regular opportunities for progression within our business.

Tresco and Bryher have small and welcoming communities and share a small school, located on Tresco.

Besides getting to work on a beautiful island with the beach on your doorstep, you'll also receive extensive benefits. These include 20% discount in our shop and restaurants, complimentary boat tickets and free use of camping equipment and kayaks to explore the islands, and preferential rates in our holiday accommodation so friends and family can come and visit.

To Apply

Please submit your CV and a covering letter to personnel@tresco.co.uk or Personnel, Tresco Estate, Tresco, Isles of Scilly, TR24 0QQ.