

## **Café & Retail Assistant**

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|---------------------------|------------------------------------|
| <b>Department</b>         | Garden Visitor Centre              |
| <b>Reporting To</b>       | Manager                            |
| <b>Salary/Hourly Rate</b> | Competitive                        |
| <b>Hours</b>              | Full Time                          |
| <b>Contract Length</b>    | Seasonal (February – October 2020) |

### **We require Café & Retail Assistants in the Tresco Abbey Garden Visitor Centre for the 2020 season**

#### **Duties include:**

- Preparing the restaurant and tidying the shop prior to opening, ready for service
- Serving customers in a friendly, polite and efficient manner
- Processing transactions, handling cash, cheques and credit cards
- Topping up stock in the shop and performing stock checks
- Using excellent customer service skills at all times ensure that any complaints are dealt with in a professional manner
- Working with the Cafe Supervisor and GVC Manager to maintain the quality, appearance and health and safety of the restaurant and Shop
- Clearing tables both inside and out on a regular basis
- Daily banking
- Undergoing any training required provided by the Estate to assist in the role

#### **Our ideal candidate:**

- Hard working, flexible and enthusiastic
- Willing to undergo further training and take on responsibilities as required
- Able to maintain a consistently high standard of customer care at all times
- Of smart appearance and well presented (Uniform is provided)

#### **About Tresco Estate**

Tresco Estate is a family-run business on the Isles of Scilly, 28 miles from the Cornish coast, comprising Tresco Island, and Hell Bay Hotel on the neighbouring island of Bryher. Tresco Island comprises timeshare and rental cottages, two restaurants, an inn, a world famous garden, gallery, leisure spa, shop and a working farm. Hell Bay Hotel on Bryher is an award-winning boutique hotel with 25 suites, a 3 AA Rosette restaurant, Crab Shack, therapy shed, yoga studio and outdoor pool.



### **Working & Living Here**

We offer excellent rates of pay, provide all staff with accommodation and pay for your travel from Penzance at the beginning and end of your contract period. All of our staff are paid at National Living Wage or above, and many positions offer gratuities and the option of paid overtime. We know a good team member when we see them, and there are regular opportunities for progression within our business.

Tresco and Bryher have small and welcoming communities and share a small school, located on Tresco.

Besides getting to work on a beautiful island with the beach on your doorstep, you'll also receive extensive benefits. These include 20% discount in our shop and restaurants, complimentary boat tickets and free use of camping equipment and kayaks to explore the islands, and preferential rates in our holiday accommodation so friends and family can come and visit.

### **To Apply**

Please submit your CV and a covering letter to [personnel@tresco.co.uk](mailto:personnel@tresco.co.uk) or Personnel, Tresco Estate, Tresco, Isles of Scilly, TR24 0QQ.